

Indian Institute of Plantation Management Bengaluru

(An Autonomous Organisation of the Ministry of Commerce and Industry, Govt. of India)

Jnana Bharathi Campus

P.O.Malathalli

Bengaluru - 560 056

Telephone : 080-23211716

Fax: 91-080-23212775

Email : accounts@iipmb.edu.in

administration@iipmb.edu.in

www.iipmb.edu.in

Tender Document for Housekeeping Services

INDIAN INSTITUTE OF PLANTATION MANAGEMENT
INFORMATION TO TENDERERS

Tender Ref. No	: IIPM/ADMIN/2025-26/002
Name of work	: Providing House Keeping Services
Last Date of Submission of tender	: Upto 3.00 p.m. (IST) on January 19 th 2026
Opening of Tenders	: at 4.00 p.m. (IST) on January 19 th 2026

Submission of Tenders

- Tender should be submitted through e-tendering portal (tender wizard) consisting of all the details including the Agency's previous experience, nature of work carried out, number of manpower provided for each work, and other commercial data and financial bid.

General Terms:

1. The bidders /tenderers are advised to visit IIPM for any clarifications, inspection etc.
2. The tender should be clearly filled or type written, giving full address of the tenderer and signed legibly, in ink. The tenderer should quote in figures as well as in words the amount tendered by him/her. Alteration, if any, unless legibly attested by the tenderer with full signature shall invalidate the tender. The tender should be duly signed by the person authorized by the Agency. In case there is any difference while indicating the amount in figures and words, the amount indicated in words will be treated as the valid offer.
3. The quote shall be submitted in full in a clear and legible manner.
4. The Agency should have deployed daily a minimum of 6 Housekeeping personnel to any one reputed Company, academic institute, central government /PSU and reputed Private Companies located in the State of Karnataka.
5. The annual turnover of the Agency for the last three financial years should not be less than Rs.10,00,000/- (Rupees Ten Lakhs only). The Agency shall furnish audited Profit and Loss A/c and Balance Sheet duly certified by a Chartered Accountant.
6. The Agency shall furnish a copy of PAN Card & GST Registration Certificate.
7. The Agency should have the following registrations;
 - i. Registration of the Agency with Department of Labour Govt. of Karnataka.
 - ii. Registration of the Agency under Employee Provident Fund Act.
 - iii. Registration of the Agency under ESI Act
 - iv. Registration of the Agency under Service Tax Act
 - v. Registration of the Agency under Professional Tax.
 - vi. Registration of the Agency under GST
8. Agencies whose contracts have been terminated/ foreclosed by any company/ Department during the last 5 financial years due to non fulfillment of contractual obligations are not eligible to bid. The Agencies are required to furnish Self Declared Certificate to this effect in their letter head. Non-furnishing of this information will entail rejection of the Tender.

GENERAL TERMS & CONDITIONS

1. Tenders shall be valid for 90 days from the date of submission of tender.
2. The Successful tenderer shall enter into a Contract Agreement on a non-judicial stamp paper of Rs.500/- (Rupees Five hundred only) for due performance of the contract. Security Deposit/Performance Security of Rs. 1,75,000 (Rupees one Lakh Seventy Five Thousand) be deposited which will be returned at closure/termination of contract with any possible deductions on actual.
3. EMD of Rs.70,000.00 should furnish along with the bid, EMD will be forfeited in case refuse to accept/sing work order or agreement.
4. The IIPM reserves the right to cancel or reject in full or part, any or all tenders received, without assigning any reasons.
5. Any action on the part of the tenderer to influence any officer of the IIPM or canvassing in any form shall render the tender liable for rejection.
6. The contract will be for a period of 12 months initially, which is extendable for further period/s, as the case may be, at the discretion of IIPM on mutually agreed terms and conditions.
7. The personnel deployed under the contract are the employees of the Agency and the agency will exercise the supervision and control on all the personnel deployed under this contract.
8. The personnel deployed under the contract shall not be less than 18 years of age and not more than 50 years of age.
9. The agency shall execute the assigned work in accordance with the requirement as detailed in the scope of work. However, depending upon the requirement, the IIPM retains the right to alter the scope of work.
10. Manpower details:

Description	Nos.
Housekeeping Staff 14, gardener cum plumber/painter 1 with 1 HK supervisor, 1 Skilled office boy/assistant for IIPM main campus with in campus hostels and off campus hostels (refer below the breakup)	15 Staff [14-unskilled and 1 semiskilled] and 1 supervisor [skilled], 1 skilled Office boy/assistant: Total =17
Skilled Supervisor – 1 in Campus Skilled Assistant/office boy – 1 in Campus Semi-Skilled Multipurpose – 1 (Gardening/plumbing/painting) - (in Campus) Un Skilled : Cleaning – 11 (7 Men & 4 Women) in Campus Un Skilled : Gardening – 3 (1 Men & 2 Women) in Campus	

11. The Agency shall abide by all laws and regulations and statutory obligations in force from time to time including labour laws and shall indemnify the IIPM from any claims in this regard. This includes: Workmen compensation Act, Contract Labour (Abolition & Regulation) Act 1970, Karnataka Minimum Wages Act, Employee Provident Fund Act, ESI Act, and any other Act or Legislation, which may govern the nature of the service contract.
12. In case the quality of the work is not satisfactory, IIPM is at liberty to terminate the contract/ work order as a whole and Security deposit be forfeited. The Agency will have no claims, whatsoever, on this account on IIPM.
13. The IIPM reserves the right to avail the services from multiple agencies to meet its

requirements either simultaneously or for alternative periods, if the circumstances so required.

14. In case it is found that the work done/service provided is of inferior quality and proper care is not taken at the time of execution of the Work/rendering service, the Agency shall remain liable to pay compensation to IIPM for the inferior works/Services as determined by the IIPM. Such amount shall be deducted from any sum due to the Agency, including payments pertaining to any other work/services within the IIPM contracts.
15. The Agency will be fully responsible for any accident or mishap involving these workers engaged by the Agency and shall make good all the claims on IIPM, if any, claimed by the victims. The Agency shall indemnify IIPM from any claims arising out of accidents, disabilities of any nature or death or claims arising out of provisions under all applicable labour laws, or claims of any other nature in respect of all workers
16. The Agency should not sublet the contract. If the Agency is found to have sublet the contract, the contract will be terminated at the risk and cost of the Agency concerned.
17. The IIPM through its authorized person is free to issue instructions required from time to time to carry out the assigned functions professionally. All such instructions received by the authorized representative on behalf of the Agency shall be deemed to have been received by the Agency within the scope of this work order.
18. The agency shall issue a formal appointment letter to all the personnel deployed under this contract indicating the name, designation, wage rate, amount of PF, both employers contribution and employee's contribution, as required under Contract Labour (R&A) Act, 1970 within 15 days of deployment and submit a copy of the same duly acknowledged by the appointee to the Registrar for reference and records of IIPM. A list of employees deployed under this contract with their detailed bio-data shall be made available to IIPM along with their Aadhar card. Any subsequent changes should be informed immediately and similarly their detailed bio-data also will be made available.
19. The agency shall issue Photo ID cards to all its employees with the Agency's Logo and Name & Designation of the employee deployed within a period of fifteen days.
20. The Agency shall be liable to pay compensation for any loss & damage caused to the property of the IIPM or its Staff Members/Officers/Visitors by the Agency or his/her workers.
21. The Agency shall be personally responsible for the conduct of his/her staff and in case of any complaint against any of his/her staff; the Agency will be under an obligation to change the worker concerned when the same is instructed by IIPM authority.
22. The Agency shall keep in mind the rules & regulations of IIPM in force and instructions issued from time-to-time while discharging the assigned services. The IIPM will be free to take action against the Agency for violating the same.
23. The Contract can be terminated by either party by giving **three months' notice**.
24. The Housekeeping services are required to be carried out on all working days and also on holidays including Saturdays & Sundays, if required.

25. If any employee comes late or proceeds on leave or absents himself/herself, it will be the responsibility of the contractor to provide a suitable substitute immediately to ensure uninterrupted services.

GENERAL CONDITIONS

1. The work shall be carried out with due diligence and all the work executed shall be in a workman like manner. In the event of any dispute arising, the decision of the Director, IIPM shall be final, binding and conclusive.
2. The Tenderer shall deploy the required personnel for carrying out the House Keeping work. The rate quoted shall be inclusive of the cost of labour rates (including wages, Provident Fund, Gratuity, ESI and other statutory benefits) etc.
3. The agency has to issue two pairs of uniforms/coat and an Identity Card to the personnel deployed as housekeepers. Therefore, the profit margin quoted by the agency shall invariably include the cost of uniform/coat.
4. IIPM reserves the right to order for repeating the house keeping operation, if in his/her opinion, the cleaning operation is not in accordance with the requirement contained in the Tender documents/Instructions issued from time to time.
5. Payment Terms:- The payment will be made on the basis of the bills submitted by the agency. The agency has to raise the bills in the name of IIPM. The bills shall be submitted on 1st of the succeeding month for having carried out the house keeping operations during the month, along with the copies of the Challans for having remitted applicable PF & ESI remittances including proof for disbursement of wages for the previous month at the determined rates i.e. Rs. net wages [after payment of applicable PF & ESI]. Deductions towards Income Tax & other taxes will be made at the prevailing rates as per the relevant notifications from the bills. The bills submitted will be scrutinized with reference to the certification of attendance and payment will be made within 10 days. The agency has to disburse the wages before 5th of the succeeding month.
6. Unsatisfactory Performance:- If the services rendered by the contractor are not satisfactory, the same will be brought to the notice of the contractor with a view to provide him/her an opportunity to improve the same in a stipulated period. If no improvement in the services rendered during the stipulated period is observed, a penalty equivalent up to 2% (Two Percent) of the value of the monthly payment will be levied on the contractor and will be deducted from the monthly bill. Notwithstanding anything contained in the Contract agreement attached here to, the services of the contractor can be terminated by the Institute by giving **two month's notice** to the contractor without assigning any reason, whatsoever.

SCOPE OF WORK/SERVICES

1. The House Keeping agency shall carry out cleaning and other connected operations of the buildings comprising, ground floor, first floor, second floor, third floor and terrace floor, including staircase, passage, battery room, lift room, store rooms, etc. The routine housekeeping operations shall be completed half an hour before commencement of office hours i.e., by 9.00 AM every day while other allied works shall be continued without affecting official work. This may be changed by the Institute, if the need arises.
2. The house keeping agency shall carry out the cleaning and other connected operations at daily frequencies as enumerated below:-

DAILY OPERATIONS:

- a) Sweeping the entire floor area of the Office building / Seminar building / Library / Guest House / Gents Hostel / Ladies Hostel once a day in the morning and again as and when required including dusting.
 - b) Wet mopping of the entire floor area of the office and other buildings once a day in the morning.
 - c) Cleaning of toilets, wash basins with disinfectants four time in a day and again, as and when called for.
 - d) Dusting and cleaning of doors windows, furniture, fixtures, glass partitions, etc.
 - e) Clearing and cleaning of dust bins/waste paper baskets once a day in the morning and washing of dust bins, if necessary.
 - f) Any other specific jobs assigned from time to time connected with housekeeping.
 - g) Gardening work, Plumbing, watering, pruning, potting, etc.
 - h) Office boy has to take care of all type of works related class room and office etc.
3. The house keeping agency shall deploy 14 House Keeping Staff, 1 Gardner cum painter/Plumber with one supervisor, Office boy total 17 on regular full time basis, viz., to discharge the specified activities. The Institute will not have anything to do with the employees of the agency.
 4. The agency shall not engage any person who is below 18 years of age and above 50 years of age.
 5. The personnel deployed by the House keeping agency shall maintain discipline.
 6. The house keeping Agency shall ensure that its personnel are in uniform/coat with badges while on work. The agency shall issue photo ID cards to all its personnel with relevant details within 15 days from the date of deployment. Attendance register of housekeepers deployed for the works shall be maintained by the House Keeping Agency separately. If any person engaged by the House Keeping Agency is found unsuitable or undesirable by the Institute, he/she should be immediately replaced.
 7. The staff of House Keeping Agency shall be liable for security search during the course of work and at the time of leaving the premises.
 8. The house keeping Agency shall indemnify the Institute against any losses, damages or claims to the property of the Institute or third party arising out of negligence, carelessness, misconduct of any of the personnel of the Agency deployed in the premises of the Institute.
 9. The house keeper shall normally carry out the work during the time specified by the Institute on the working days of the Institute. When need arises the Agency should deploy housekeepers on holidays/after office hours.

Check list for pre-qualification Bid*

01	02	03
Sl. No	List of documents to be submitted	Doc Page no. & no. of pages serial wise (from Page no. __ to __ Page no.)
1.	Bid Security (EMD) of Rs. _____ (in words) or Proof of EMD Exemption from payment of earnest money (EMD) failing which the tender will become invalid and will be rejected.	UTR No----- Transaction No:----- Bank details: ----- IFSC Code: -----
2.	Self-attested one recent passport size photograph(s) of the authorized person(s) of the firm/agency with name, designation, Office/Residential address, AADHAR Card and office Telephone numbers, whether the bidder is a sole proprietor/partnership firm and if partnership firm, names addresses and telephone numbers of Directors/Partners also;	
3.	Copy of Valid PAN Card under Income Tax Act.	
4.	Copy of Valid GST Number.	
5.	Copy of Valid EPF Registration Number.	
6.	Copy of Valid ESIC Registration Number.	
7.	Copy of Valid Labour License of firm	
8.	Chartered accountant certified copies of financial turnover & balance sheet in last 03 financial years 2022-23, 2023-24, 2024-25.	
9.	Copy of bank solvency certificate for minimum solvency of Rs. 19,20,000/- (Nineteen lakh Twenty Thousand only) as on 31.03.2025 or before last date of Bid submission.	
10.	Copies of last three financial years i.e. 2022-23, 2023-24 & 2024-25 Income Tax Returns (ITR) with a minimum income of Rs. 14.40 (Fourteen lakh forty thousand only) in any one of mentioned financial years (Assessment years 2022-23, 2023-24, 2024-25).	

11.	Chartered accountant certified statement mentioning agency having not have incurred any loss in last 03 financial years 2022-23, 2023-24 & 2024-25.	
12.	Copy of Valid Registration No./Certificate of the registration of the Company/Firm/society etc. Bidder participating in the Bid must be registered Firm/Company incorporated, society etc. under the relevant act of Govt. of India/State Govt. Copy of Memorandum of Article/Association (MoA) and nature of work for which Firm/Agency etc. has been registered.	
13.	Notarized undertaking that agency has not been blacklisted in Central/state government, or in any public sector undertaking in last 05 years 2020-21 to 2024-25.	
14.	Proof of experience (satisfactory completion of work done of technical bid) in last 05 financial years 2020-21 to 2024-25 for providing housekeeping in Central Govt. /State Government/Semi-Govt./Autonomous Body/Public Sector Undertaking/CSIR labs/Government Institutions/Government Hospitals.	
15.	Bid document/Tender document downloaded from portal should be completed, duly signed on each page and should be submitted/uploaded online to confirm the acceptance of the terms and conditions of the tender by the bidder.	

*If correct page no(s). of above documents are not mentioned in the Column no. 03, bid may be technically rejected

To,
DIRECTOR
INDIAN INSTITUTE OF PLANTATION MANAGEMENT
BENGALURU

Sir,

TENDER FOR PROVIDING HOUSEKEEPING SERVICES IN THE OFFICE OF THE INDIAN INSTITUTE OF
PLANTATION MANAGEMENT BENGALURU

I / We_____ do herebytender for providing housekeeping services as per the
quoted rate and in all respects in accordance with the conditions applicable

1. If this tender is accepted, I/We agree to abide by and fulfill all the terms and provisions of the said conditions of the contract annexed or any default thereof pay to the Institute the sum of security deposit money mentioned in the tender conditions without prejudice to any other right of the Institute.
2. I/We hereby distinctly and expressly declare and acknowledge that before the submission of this tender, I / We have carefully followed the instructions and I/We have made examination of the tender documents and the location where the housekeeping services are to be provided.
3. I/we distinctly agree that I/We would hereafter make no claim or demand upon the Institute based upon or arising out of any alleged misunderstanding or misconceptions or mistake on my /our part of the said contract, agreements, stipulations, restrictions and conditions.
4. Any notice required to be served on me / us shall be sufficiently served on me/us by post (registered or ordinary) or courier or left at my / our address given in the tender documents.
5. I / We fully understand the terms and conditions of the contract to be entered into between me/us and the Institute and the written agreement shall be the foundation of therights of the both the parties and contract shall not be deemed to be complete until an agreement has been signed by me/us and the Institute.

UNDERTAKING

1. I/We undertake I/We have carefully studied all the terms and conditions and understood the parameters of the proposed work of the office of IIPM and shall abide by them.
2. I/We also undertake that I/We have understood all the terms and conditions mentioned in the tender document and shall conduct the work strictly as per these terms and conditions.
3. I/We further undertake that the information given in this tender are true and correct in all respect and we hold the responsibility for the same.

Dated this.....Day of2025

Signature of the
Authorized signatory of the Agency

HOUSEKEEPING (OUT SOURCE SERVICE) CONTRACT AGREEMENT

This Agreement is made and executed on this ___ day of ___ 2025 between Indian Institute of Plantation Management, Bangalore-560 056 represented by its Director

AND

M/s. _____, Bengaluru represented by its Proprietor hereinafter called as the Second Party
Whereas the first party on deciding to outsource the housekeeping services of the office at the above address and the Second party M/s. _____ have expressed their willingness to provide the same on the following terms and conditions which is mutually agreed upon.

1. General

- The Contract shall commence with effect from 2026 at 08.30 AM.
- The Second Party shall provide the Housekeeping services of 17 staff at the campus of the First Party, Monday to Saturday, 6days a week. However, the additional requirement, if any for Holidays, Saturdays, Sundays, will be intimated by the First Party to the Second Party.
- In case of any additional staff required by the First Party, the same shall be provided by the Second Party as and when required as per the wages quoted by the Second Party.
- A high standard of workmanship is expected from the Second Party. On the instructions from the Estate Office/Estate Manager the First Party, the required personnel shall be deployed on daily basis who are in possession of required skills to carry on the house keeping work. All the materials required for housekeeping shall be provided by the First Party. The Second Party shall see to it that the materials so issued shall be used judiciously.
- The Second Party shall deploy the required personnel for smooth carrying out of House Keeping work. It shall be carried out with due care and diligence. All the work executed shall be in a skilled and satisfactory manner.
- In the event of any dispute, the decision of the Director of IIPM (First Party) will be final, binding and conclusive.
- The wages quoted by the second party at Rs _____ (Rupees) per person per day is inclusive of Provident Fund, Gratuity, ESI and other statutory benefits, GST etc. The wages so quoted by the Second Party shall be firm and valid for entire period of contract. Escalation, if any, will be entertained during the contract period subject to Government of Karnataka notification.

- The Second Party should provide two pairs of uniform/overcoat to the personnel working as housekeeping staff. They must wear uniforms/coats during their duty hours.
- All arrangements for transporting the personnel deployed as housekeepers etc., to the office premises shall be done by the Second Party at their own risk and cost.
- The office of the First Party reserves the right to order for repeating the house keeping operation till it is found satisfactory.
- Electric Power/ Water required for carrying out the House Keeping operation will be made available at free of cost to the extent possible and Second Party shall exercise utmost care for judicious use of these resources.
- Second Party should monitor the cleaning of their staff works deploying any supervisor/office staff/executive staff at least once in a week and also liaison with First Party.

2. DURATION OF THE CONTRACT

- The duration of the contract is for a period of twelve calendar months from the date of agreement initially and the term of the contract may be extended for a further period from time to time at the behest of the First Party.
- During the house keeping operations, the Second Party shall arrange to carry out the work in harmony with the other officials of the First Party, maintain discipline and decorum in the best overall interest of the work and all concerned.
- No advance shall be paid for carrying out the house keeping operations.

3. Details

Land & Buildings (In Campus)

- Administration Block-, Director office, Office of Accounts & Admin Unit, Class Rooms, Faculty Cabins,
- Learning centre – Class Rooms, Seminar Halls etc.,
- Knowledge Resource Center-Library, Labs, Class Rooms, Training Halls etc.,
- SEEF Building – Class Rooms, Labs, Seminar Halls, Rest Rooms etc.,
- A, B, C Girls Hostel, Others (if any)

Buildings (Off Campus)

- ASH Boys Hostel
- VRS Boys Hostel
- RK Boys Hostel
- Venkatesh B H (Yash Nivas)
- Others (if any)

Garden Area/Plumbing works

4. ALLOTMENT OF DUTIES

The persons as per requisition will be deputed for housekeeping i.e. cleaning the toilets, sweeping and mopping of the floor etc., The duties of the housekeepers will be as detailed below:

- To sweep and mop the floors in the Main Building, Library Building, Open Auditorium, Seminar Halls Building, Gents Hostel Building and Ladies Hostel Building, etc.
- To clean the Restrooms at Learning Center, Admin Block, learning Center twice a day
- Other areas such as Medical Room, Labs, Guest Rooms, Vacant Quarters etc., shall be cleaned once in a week.
- Deep Cleaning Carried out once in 15 Days.
- Gardening work, Plumbing, watering, pruning, potting, etc.
- To take care of all type of works related class room and office etc.

5. PAYMENT TERMS :

- The Payment will be made on the basis of the bills submitted by the Second Party. The Second Party has to raise the bills in the name of IIPM, enclosing copies of the following documents on monthly basis on the first day in the subsequent month, with Attendance sheet, Challans for having remitted applicable PF & ESI (as applicable) including proof for disbursement of wages for the previous month.
- Deductions from bills towards Income Tax and other taxes will be made at the rates prevailing from time to time as per the relevant notifications.
- The Second Party shall be required to keep a security deposit of Rs. 1,00,000/- (Rupees One Lakh Only) at the time of entering into agreement with the First Party, refundable with any deductions (if applicable) at time of closure of contract.

6. PERFORMANCE/PENALTY

- If the services rendered by the Second Party is not satisfactory, the same will be brought to the notice of the Second Party with a view to provide the Second Party an opportunity to improve the same in a stipulated period. If no improvement in the services rendered during the stipulated period is observed, a penalty equivalent up to 2% (Two per cent) of the value of the monthly payment will be levied on the Second Party and will be deducted from the monthly bill. Notwithstanding anything contained in the Contract Agreement, the services of the Second Party can be terminated by the First Party by giving one month's notice to the contract without assigning any reason whatsoever.
- If the Second Party fails to provide the staff as per the requirement, a penalty @ Rs per day per person (i.e. one and half time of the daily wages quoted by the Second Party) found absent shall be imposed which will be recovered from the monthly bill of the Second Party.

In witness whereof the parties hereto have set their respective hands unto their presents with free will and consent without any force or coercion in presence of the following witnesses on the day, year mentioned above.

(Second Party)

Witnesses:

1 Name
Address

2 Name
Address

Authorized Signatory

1 Name
Address

2 Name
Address

INDIAN INSTITUTE OF PLANTATION MANAGEMENT BENGALURU

(An Autonomous Organization of the Ministry of Commerce and Industry-GOI)

JNANA BHARATHI CAMPUS, POST MALLATHALLI, BENGALURU 560 056

Tel: 080-23211716, Fax: 080-23212775

Tender No. IIPM/ADMIN/2025-26/002

Date: 29.12.2025

Tender Document for Housekeeping Services (E-Tendering mode)

Tender should be submitted through e-tendering portal (tender wizard) consisting of all the details including the Agency's previous experience, nature of work carried out, number of manpower provided for each work, and other commercial data and financial bid.

The details of tender notification can be downloaded at www.tenderwizard.com/etenders under Tender Free View link.

For further details on e-Tender participation, please contact KEONICS Help desk on Ph.: 9686196760 / 9686196765 / 080-45982100, E-mail: prabhuswamy@etenderwizard.com

TENDER EVENTS:

1	Tender inviting date	29-12-2025
2	Tender Form Fee	NIL
3	E-Tender processing fee payable to KEONICS through ePayment mode	Collected by KEONICS
4	EMD Fee (Earnest money deposit)	70,000/-
5	Tender Closing Date and Time	19-01-2026, 3:00 PM
6	Tender opening Date and Time	19-01-2026 4:00 PM
7	Tender Financial Bidding	Will be intimated later

The tender notification will be accessible in the e-Procurement website (www.tenderwizard.com/etenders).

eTendering Guidelines to Vendors

1. Vendors must have Class 3 Digital Signature Certificate to participate in the tender to obtain DSC, please contact KEONICS help desk. 080-40482100
2. Bidders interested to participate in the tender should register themselves in the website www.tenderwizard.com/etenders.
3. Tenders should be submitted only through e-Tender portal and obtain the Tender Acknowledgement Token as proof of successful submission.
4. Tender will not be accepted after the date and time fixed for receipt of tenders as set in Tender notice or subsequent extensions if any Relevant documents in proof have to be uploaded wherever required

Helpdesk

To get in touch with one of our customer service representatives, please refer the help desk numbers provided on the homepage or call the following number:

Bangalore: 080 40482100

1. Prabhuswamy : 9686196760 / Prabhuswamy@etenderwizard.com
2. : 9686196765 /

Communication Address

KEONICSHelpDesk

#137/3, HONGANASU, KENGERI, BANGALORE MYSORE ROAD, OPP. KMS COACH BUILDERS, BENGALURU – 560060 080-45982100